15. Service Packages

15.17 Unlimited Dial Tone Line (DTL) Package for Business and Unlimited CustoPAK Package for Business

15.17.2 Regulations Unlimited DTL and Unlimited CustoPAK Basic Packages are not available with the following services: - Enhanced FlexGrow Service - PBX trunks - Ground Start Lines or Trunks - ISDN Basic Service - ISDN Primary Service - Remote Call Forwarding Service - Foreign Exchange Service - Foreign Central Office - Public Telephone Service - Dormitory Communication Service - Enhanced Universal Emergency Number Service 911 - Analog to Digital Conversion Digital PBX Services - Superseded Analog Centrex Services - Standard Use Business Exchange Service Unlimited DTL and Unlimited CustoPAK Basic Packages do not include calls to the following services: - Local Directory Assistance Service - Customer Dialed Collect, Bill-to-Third - Call Connect Service Number or Person-to-Person Calls - Business Line Verification - Information Delivery Service (IDS Type - Busy Line Interrupt Call - Audiotext) - National-411 (N-411) Service - 700, 900, 976 Services - All Operator Dialed Calls - Corrections-Collect Calls - Calling Card Calls Unlimited DTL and Unlimited CustoPAK Basic Packages may only be used for voice applications and may not be used for the transmission of data, for dial-up internet connections, or for any other non-voice application. These services may not be used for autodialing. Verizon reserves the right to restrict the number of other services and/or equipment furnished or used in connection with any particular class of service in order to prevent any impairment in the quality of service furnished. If the customer uses this service for any non-eligible purpose, including, but not limited to, the examples noted above, the Telephone Company may suspend, restrict or cancel the service Details on calls made will not be available for this service. Service and Equipment and/or Service Establishment charges will be waived for the initial

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Business when the customer subscribes to any term agreement.

installation of Unlimited DTL Package for Business or Unlimited CustoPAK Package for